

I'm sick! What should I do?

WEEKDAYS



It's Monday morning: I feel ill and go to see my general practitioner.



Dr. Weekday
General Medicine
Hours: Mon.-Fri., 9 a.m.-12 p.m.
and Mon., Tue., Thur., 2 p.m.-5 p.m.

NIGHTS, WEEKENDS OR HOLIDAYS



It's Saturday: I feel ill. My GP's office is closed, so I call 116 117. Alternatively, I can find further information and addresses at www.116117.de

I describe how I feel and the experts on the telephone explain to me what I should do.

Patient Service Line
116 117
Free of charge and always reachable



- 1  Go to a doctor's surgery on Monday.
- 2  Contact the medical emergency service today, or go to the accident and emergency department at a hospital.
- 3  Call an ambulance service.

OR

NIGHTS, WEEKENDS OR HOLIDAYS



Sudden bad toothache at the weekend



You'll find information on emergency dental services at www.116117.de/de/zahnaerztliche-notdienste.php including nearby practices that provide emergency services at night, at weekends or on holidays.

Before going, I call the emergency dental practice to get all the important information in advance.

ACUTE EMERGENCY



In case of a **life-threatening** medical condition, I immediately call **112 – the number of the emergency doctor!**

Indicators of **life-threatening medical conditions** are, for example:

- > sudden shortness of breath
- > high fever
- > very strong headache or chest pain
- > newly occurring impaired speech

